

## **E911 in Massachusetts Compared to the 6 States Our Size**

Prepared by Massachusetts Major City Police Chiefs

1. Georgia - \$1.50/mo wireline average; \$1.50/mo wireless (statewide) if Phase 2 (\$1.00/mo is Phase 1).
  - a. Most PSAPs get from 25-50% of Operating Budget from E911 Surcharge Revenues
  - b. State collects wireless and distributes to local governments based on place of primary use of cell phone (billing address)
  - c. Adding Prepaid Phones and VoIP in 2007 bill
  - d. Funds pay for anything operational related to answering and processing 911 calls incl dispatcher salaries, 911 CPE, CAD, consoles, training, supplies, furniture, etc. But not actual portable or mobile radios
  - e. Proposed support for more regional centers and interop communications backbone statewide
  - f. Local PSAPs answer wireless 911 calls based on sector
  
2. North Carolina - \$1.00/mo wireline average; \$0.80/mo wireless
  - a. Most PSAPs get from 25-50% of Operating Budget from E911 Surcharge Revenues
  - b. State collects wireless and distributes about 50% to local governments
  - c. Proposed to merge wireline and wireless funds and adding VoIP in 2007 bill
  - d. Funds pay for anything equipment related to answering and processing 911 calls incl 911 CPE, CAD, consoles, training, supplies, furniture, etc. But not salaries and not vehicles and buildings.
  - e. Proposed cap to wireless at \$0.70/mo.
  - f. Local PSAPs answer wireless 911 calls based on sector
  
3. Virginia - \$1.70/mo wireline average; \$0.70/mo wireless (statewide)
  - a. Most PSAPs get from 25-100% of Operating Budget from E911 Surcharge Revenues
  - b. State collects wireless and distributes about 70% to local governments (60% formula; 10% grant supplement with match requirements except for regional centers). 30% goes to wireless carrier cost recovery.

- c. Recent changes have merged in E911 local surcharge with other local telecom surcharges and they are remitted as group to local government with provision to not reduce E911 funding levels.
- d. Wireline Funds pay for any and all E911 expenses incl all operational, training and even capital (i.e., building) costs of PSAPs. Wireless funds scope is wide: "The Board shall provide full payment to PSAP operators for all wireless E-911 PSAP costs"
- e. Local PSAPs answer wireless 911 calls based on sector; state police now mostly phased out

4. Indiana - \$0.70/mo wireline average; \$0.70-0.50/mo wireless

- a. Most PSAPs get from 25-75% of Operating Budget from E911 Surcharge Revenues
- b. State collects wireless and distributes about 80% to local governments; recently eliminated carrier cost recovery and reduced surcharge to \$0.50/mo.

Allocation of \$.50 Monthly Surcharge



- c. Approved building of NG911 network in '06.
- d. Funds pay for personnel and equipment related to answering and processing 911 calls incl dispatcher salaries, training costs, 911 CPE, CAD, consoles, training, supplies, furniture, etc. But not salaries of non-911 dispatchers and not facilities.
- e. Local PSAPs answer wireless 911 calls based on sector.

5. Washington - \$0.70/mo wireline (\$0.20 from state); \$0.20/mo wireless (statewide)

- a. Most PSAPs get from 25-76% of Operating Budget from E911 Surcharge Revenues
- b. Locals collect \$0.50/mo directly; state collects additional \$0.20/mo and distributes to local governments to help poorer or more rural areas.
- c. Recent changes to training fund allocate approx \$2,000/yr per dispatcher for training.
- d. Funds pay for authorized E911 expenses incl percent of personnel used to operate E911 equipment, consoles, supplies, CAD, CPE, etc. Starting and expending regional centers get more flexible consideration incl some capital costs.

- e. Local PSAPs answer wireless 911 calls based on sector.
6. Tennessee - \$1.55/mo wireline ave (capped at \$1.50 residential and \$3.00 business); \$1.00/mo wireless (statewide)
- a. PSAPs get from 25-80% of Operating Budget from Local Wireline E911 Surcharge Revenues; financially distressed counties approved by state to charge at the max. (\$1.50/\$3.00)
  - b. Wireless funds distributed from state fund: 40% to carriers; 25% to PSAPs direct; 6% Grants to PSAPs; statewide network Phase 1 and 2 at 5%, etc.
  - c. Training fully supported as authorized expense.
  - d. Local Funds pay for authorized E911 expenses incl actual costs of personnel, experts and consultants of PSAPs, office supplies, backup power, consoles, supplies, CAD, CPE, leasing facilities, debt service on facilities, etc. (31 categories of approved expenditures, 7 specially prohibited expenditures incl “after dispatch costs”, vehicles, sirens, gifts and flowers, etc.) Up to \$300,000 grants for consolidating a regional center; other grant programs.
  - e. Local PSAPs answer wireless 911 calls based on sector.