



[www.MA911.org](http://www.MA911.org)

# MCSA

Massachusetts Communications  
Supervisors Association

1600 NORTH STREET, WINDSOR, MA. 01270



Supporting  
Massachusetts  
9-1-1 Agencies

## Officers

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## Notice about 911 Dispatchers

The Massachusetts Communications Supervisors Association (MCSA) - along with other organizations that support the professionalism of dispatchers and dispatch centers in police, fire, and emergency communications departments throughout the state - are involved in a campaign to achieve equitable retirement benefits for all dispatchers. Currently some dispatchers and fire alarm operators are in retirement Group 1 while others are in Retirement Group 2.

Senate Bill 1603 has been filed to achieve equity in dispatcher retirement classification by placing all dispatchers in Retirement Group 2 where they were put as Signal Operators in 1968:

**Senate 1603: Senator Tolman: AN ACT FURTHER REGULATING PENSIONS OF POLICE AND FIRE DISPATCHERS AND EMERGENCY MEDICAL SERVICES:**  
SECTION 1. Section 3 of the General Laws, as appearing in the 2002 Official Edition, is hereby amended by inserting after the words "signal maintenance repairmen" the following words- "an employee of a municipal, county, or commonwealth police, fire or communications department who is employed as a civilian dispatcher, dispatch supervisor or telecommunicator of fire, police or emergency medical services.

The MCSA has established a **Dispatcher Support Fund** to receive contributions to assist in the expenses of the legislative campaign. A regional representative of the campaign will be contacting dispatchers, dispatch supervisors, police and fire associations, supportive businesses, and other friends of 911 dispatchers to solicit vitally needed donations and assistance.

The contact in your area is:

We appreciate any and all help that can be provided to 911 dispatchers across the state. They are the invisible component of public safety that works behind-the-scenes to assist citizen callers making over 2 million 911 calls yearly, to insure officer and firefighter safety, and to provide a host of other services vital to the provision of emergency services. Go to [www.ma911.org](http://www.ma911.org) for more information.